Remembering Professor Steven Schinke: Virtual Memorial Service

Click this link to join the virtual memorial service:

https://columbiasocialwork.adobeconnect.com/rememberingstevenschinke?proto=true

Need help?
Please review this full guide for step by step details of how to log in to the online memorial. For additional assistance, a technical support email address can be found on the last page.

How to log in

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SOCIAL WORK

| 1. Click on "Guest" | → | Guest   Registered User |

| 2. Type your name here | → | Name
Type here |

By entering a Name & clicking "Enter Room", you agree that you have read and accept the Terms of Use & Privacy Policy

| 3. Click "Enter Room" | → | **Enter Room** |

If you get the message "Virtual Memorial Service Did Not Open"

If you get the message that the virtual memorial service did not open:

1.Click "Download Adobe Connect Application"

or

2.Click "join with classic view" to open Adobe Connect in your browser instead of downloading the application

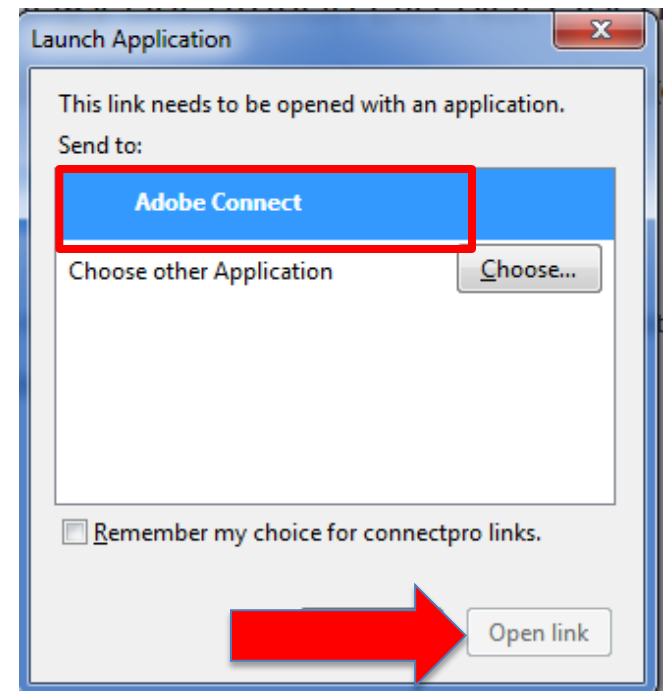**Note: Classic view is not recommended with the Chrome Internet browser**

Firefox - Launching the Adobe Connect Application

When you log into a classroom after installing the Adobe Connect Application, your browser will provide you with a popup asking you to confirm that you want to launch the application.

Firefox

Highlight "Adobe Connect" in the Launch Application pop-up and then click "Open Link."

Chrome - Launching the Adobe Connect Application

When you log into a classroom after installing the Adobe Connect Application, your browser will provide you with a popup asking you to confirm that you want to launch the application.

Chrome

Click "Open URL: Adobe Connect"

Open URL:Adobe Connect?

☐ Always open these types of links in the associated app

Open URL:Adobe Connect   Cancel

Safari - Launching the Adobe Connect Application

When you log into a classroom after installing the Adobe Connect Application, your browser will provide you with a popup asking you to confirm that you want to launch the application.
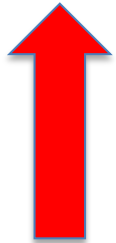
Safari

Click "Allow"

Do you want to allow this page to open "Adobe Connect"?

Cancel   Allow

Need help?

If you need technical support:

Send an email to swonline-help@columbia.edu.

In your email, please:

1. Note that you are trying to join the Virtual Memorial Service
2. Describe the technical problem
3. (optional) Include a screenshot of the problem or error message